



BECOME A HARRIGAN'S HARRINGTON WATERS MEMBER

At Harrigan's Harrington Waters, we want to ensure you, our valued customers, enjoy your visit and return time and time again.

Our membership program is our way of thanking you for your loyalty. We reward our members by offering a selection of discounts, promotional activities and exclusive updates and event announcements via our Newsletter.

To become a Harrigan's Harrington Waters Member, please complete a Membership Application and provide us with valid identification by way of driver's license, state ID, passport or military ID. Membership is \$25 per year and valid for 12 months from date of purchase.

The new membership program took effect on 1st January 2021 and supersedes all previous membership programs, and it will be necessary to sign up for the new membership program.

How does it work?

Your membership card will be issued upon Member sign up and payment. The card will be valid for a year from the date of issue and can be renewed or cancelled after the first year.

The benefits of becoming a Member are:

- 10% off all full priced food.
- 10% off all full priced drinks.
- Members Madness – Every Tuesday from 6pm till 9pm Members receive 20% discount on their drinks purchases only, 2 special board meals for \$25 plus Members draws and one schooner per member raffle ticket.
- Birthday Clan – As a Member, you automatically join our Birthday Clan. When you dine with us during your birthday month with three or more people you will receive one free main meal, one free drink, one free dessert and \$10 Free raffle tickets.

Terms and Conditions

In these terms and conditions "we", "our" and "us" means Harrigan's Harrington Waters. "You" means the Harrigan's Harrington Waters customer who is eligible to become part of the membership program.

Harrigan's Harrington Waters membership program is only available once membership forms are completed and accepted by management with all applicable information. Membership benefits cannot be transferred or assigned to any other person.

The 10% discount is applicable everyday, excluding Weekly Specials, selections from the Specials Board, special events, set menus or take away bar purchases but is not valid on public holidays.

The card holder must present card to take advantage of the discounts at the time of ordering. Refunds will not be provided after payment has been processed. Staff reserve the right to request photo ID to match and confirm the name on the membership card.

Members discount only applies to 1 meal per card, not the whole order.

Membership discounts cannot be used in conjunction with any other offer or voucher.

Members Madness draws take place every 15 minutes from 6pm till 9pm every Tuesday. To participate Members must be present and have a valid membership card and ID, the time limit to claim the prize is 2 minutes after the staff announces the winner of the draw.

During Members Madness night you get one schooner per member raffle ticket. To purchase your raffle ticket you must present a valid membership card and ID.

At the beginning of your birthday month, we will issue your Birthday Clan vouchers via post. Please ensure that you advise us if you change your address as new vouchers will NOT be issued.

Vouchers are only valid for redemption during your birth month with a minimum booking of three people and must include the purchase of main meals. The free main meal and dessert is selected from the current bistro menu and is subject to availability, no specials included. The free drink is a choice of a schooner of beer, glass of house wine, glass of soft drink or cup of tea or coffee. The \$10 Free raffle tickets are issued when you purchase \$10 or more and are valid for Tuesday night raffles only.

Vouchers are valid for one redemption only until the expiry date, all vouchers can be used in a single visit or separately over the month. But are not valid with any other offer or discounts. Vouchers exclude Weekly Specials, selections from the Specials Board, special events, set menus, take away, bar purchases and public holidays.

We will not be liable for any delay in replacing a membership card or for any unauthorised use of a membership card.

We are not responsible for any cards lost or stolen; lost card fee is \$10.

We reserve the right to revise, suspend or discontinue memberships and discounts at any time without notice for any reason including, without limitation, if the member:

1. Fails to comply with our Code of Conduct.
2. Fails to comply with these terms and conditions
3. Abuses any privilege accorded to the member or supplies any misleading information or make any misrepresentations to our staff or management.
4. If the member does not use his or her card for a period of 12 months.

We may make any changes to these terms and conditions without prior notice to members. We will attempt to notify members of any changes but shall not be liable in any way for failure to do so.

Participation in our membership program indicates the acceptance of these terms and conditions.

Membership Refund Policy

Upon cancellation of membership, Members are not entitled to a refund or part thereof.

Privacy Statement

Harrigan's Harrington Waters is subject to the provisions of the Privacy Act 1988 (Cth). The personal information provided by you on this form/application will be used to process your membership application. Failure to provide all of the requested information may result in your application being rejected. You have a right to access and correct any of your personal information that the venue holds on you. The venue does not usually disclose your personal information to any other organisation or person unless there is a legal requirement to do so. The venue may disclose your information to third parties that are contracted to the venue. These contracts require the third party to keep your personal information confidential and secure. Your personal information may be used by the venue for marketing purposes to improve our services and to provide you with the latest information about those services and any new related services and promotions. You can opt out at any time.